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Dear Customer

### **Force Majeure on Supply of Office Paper**

At the outset, we would like to express our solidarity to all those impacted by the recent flooding in KwaZulu Natal.

The flooding has resulted in extreme supply disruptions and damage to infrastructure and facilities. Mondi's primary manufacturing and converting facility in Merebank has been severely impacted.

In light of the flooding, Mondi have issued a Force Majeure Notification which has in turn necessitated Bidvest Waltons issuing the same. We are working closely with Mondi to keep abreast of the latest developments. At present, the estimated duration of the Force Majeure is unknown and as we gain more clarity this will be communicated to you. Currently Mondi's iKhaya and Purco stock holding is depleted and a limited quantity of Rotatrim is available at present which varies per region.

We are working hard to source alternative office paper in a very constrained environment, both locally and through our international channels. Should we be successful, quantity and pricing will be communicated.

In view of the above no orders exceeding your rolling average volumes of the last three months will be accepted and once-off big sales cannot be honoured.

We thank you for your patience and ongoing support during these extremely challenging times and assure you, our valued customer, that we are leaving no stone unturned in order mitigate the effects of the abovementioned situation.

Yours sincerely,



**Trevor Gurnun**  
Chief Executive Officer